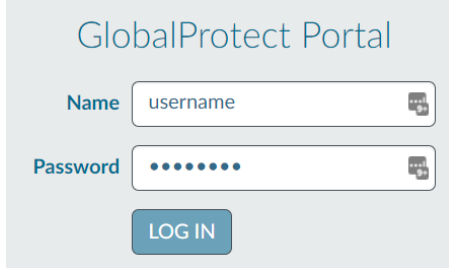


Please log into <https://ccsdvpn.hdesd.org> with your computer name and password and install the new client.



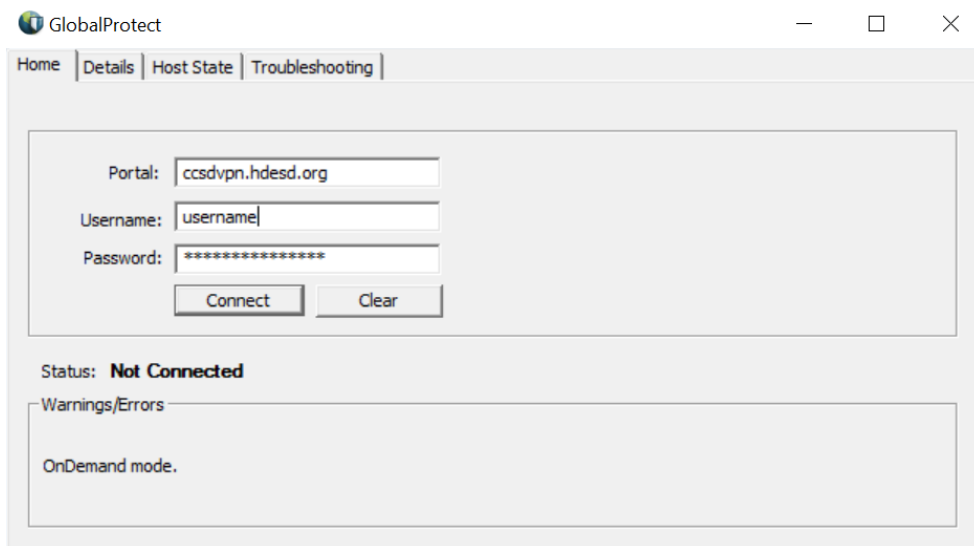
The screenshot shows the GlobalProtect Portal login interface. It features a title "GlobalProtect Portal" at the top. Below the title are two input fields: "Name" with the text "username" and "Password" with a masked password of seven dots. To the right of each input field is a small icon representing a user profile. At the bottom of the form is a blue button labeled "LOG IN".

You will be asked to which version of the Global Protect agent you want to download (see the below picture). In most cases you will select the Download Windows 64 bit Global Protect agent. If you have any questions, please contact your District Support staff.



The screenshot displays the Palo Alto Networks GlobalProtect Portal. At the top left is the Palo Alto Networks logo. Below it, the text "GlobalProtect Portal" is centered. Underneath, there are three download links: "Download Windows 32 bit GlobalProtect agent", "Download Windows 64 bit GlobalProtect agent", and "Download Mac 32/64 bit GlobalProtect agent". Below these links, there are three paragraphs of text providing instructions for each operating system: "Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.", "Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.", and "Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent."

Once you have the Global Protect agent installing it will ask you if you want to uninstall the sslvpn client. Leave it checked and select next. Once the agent is installed enter the info from the below picture with your user name and password. Insert the ccsdvpn.hdesd.org into the Portal: field. Hit apply and say ok to next dialog box. At this point click on file and select connect to connect the to the VPN. Once it says connected you can close the window and it will be in the system tray.



The screenshot shows the GlobalProtect client application window. The title bar reads "GlobalProtect" and includes standard window controls (minimize, maximize, close). The window has a tabbed interface with "Home", "Details", "Host State", and "Troubleshooting" tabs. The "Home" tab is active. It contains three input fields: "Portal:" with the value "ccsdvpn.hdesd.org", "Username:" with the value "username", and "Password:" with a masked password of ten asterisks. Below these fields are two buttons: "Connect" and "Clear". Below the input fields, the status is displayed as "Status: Not Connected". At the bottom, there is a section titled "Warnings/Errors" which contains the text "OnDemand mode."